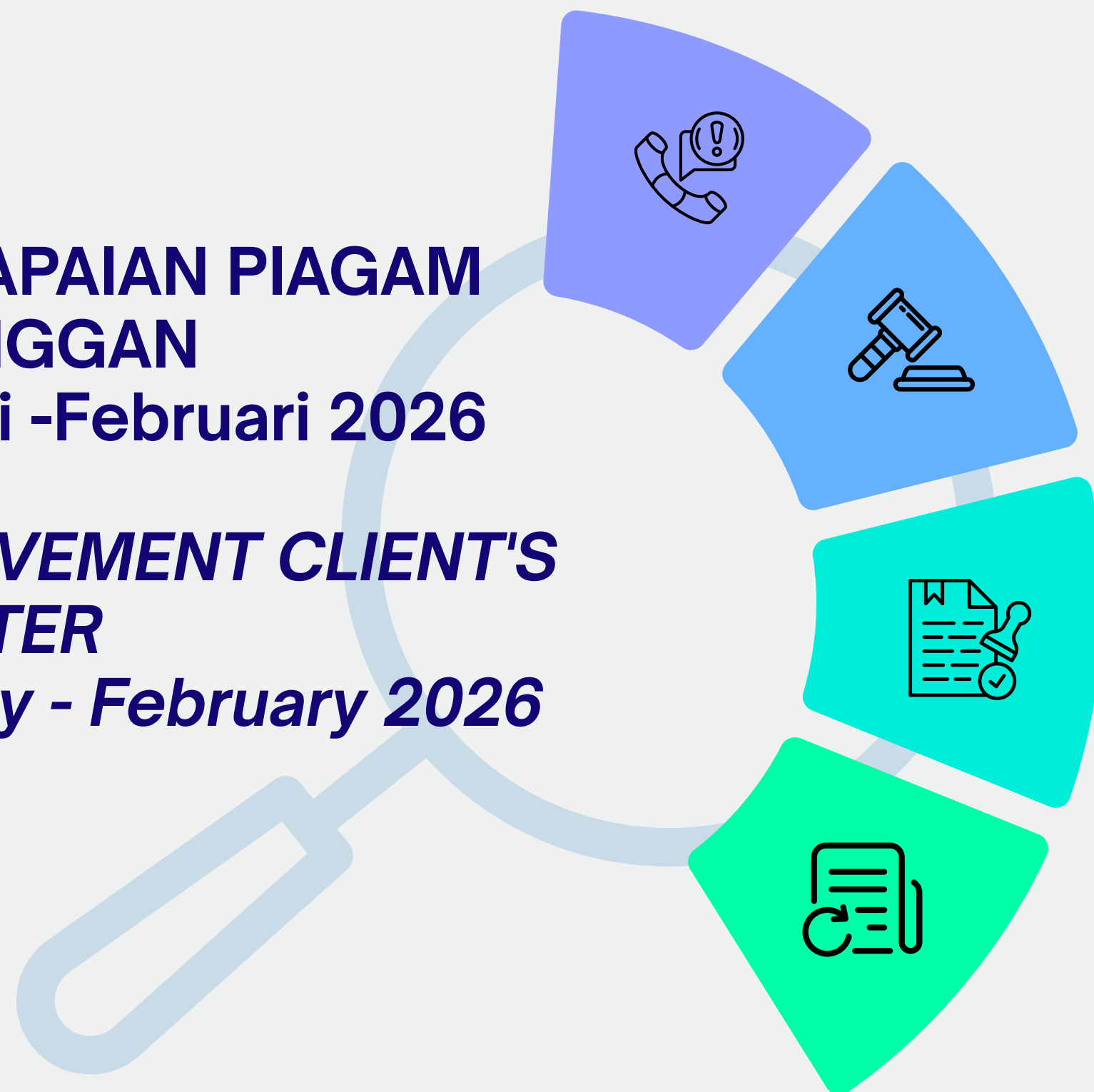


PENCAPAIAN PIAGAM PELANGGAN Januari -Februari 2026

ACHIEVEMENT CLIENT'S CHARTER January - February 2026



PIAGAM PELANGGAN BAGI PENGENDALIAN ADUAN BURUH
CLIENT'S CHARTER FOR HANDLING LABOUR COMPLAINT
30 HARI TEMPOH SELESAI:105 KES[96.3%]

PIAGAM PELANGGAN BAGI PENGENDALIAN TUNTUTAN
KES BURUH (MAHKAMAH BURUH)
*CLIENT'S CHARTER FOR HANDLING LABOUR CLAIM
(LABOUR COURT)*
90 HARI TEMPOH SELESAI:130 KES [100%]

PIAGAM PELANGGAN BAGI PENGELUARAN LESEN
PENGGAJIAN PEKERJA BUKAN PEMASTAUTIN
*CLIENT'S CHARTER FOR ISSUANCE OF LABOUR LICENCE
TO HIRE NON-RESIDENCE EMPLOYEE*
5 HARI TEMPOH SELESAI:3,845 LESEN[95.6%]

PIAGAM PELANGGAN BAGI PEMBAHARUAN LESEN
PENGGAJIAN PEKERJA BUKAN PEMASTAUTIN
*CLIENT'S CHARTER FOR RENEWAL OF LABOUR LICENCE TO
HIRE NON-RESIDENCE EMPLOYEE*
6 HARI TEMPOH SELESAI:5,064 LESEN[98.8%]