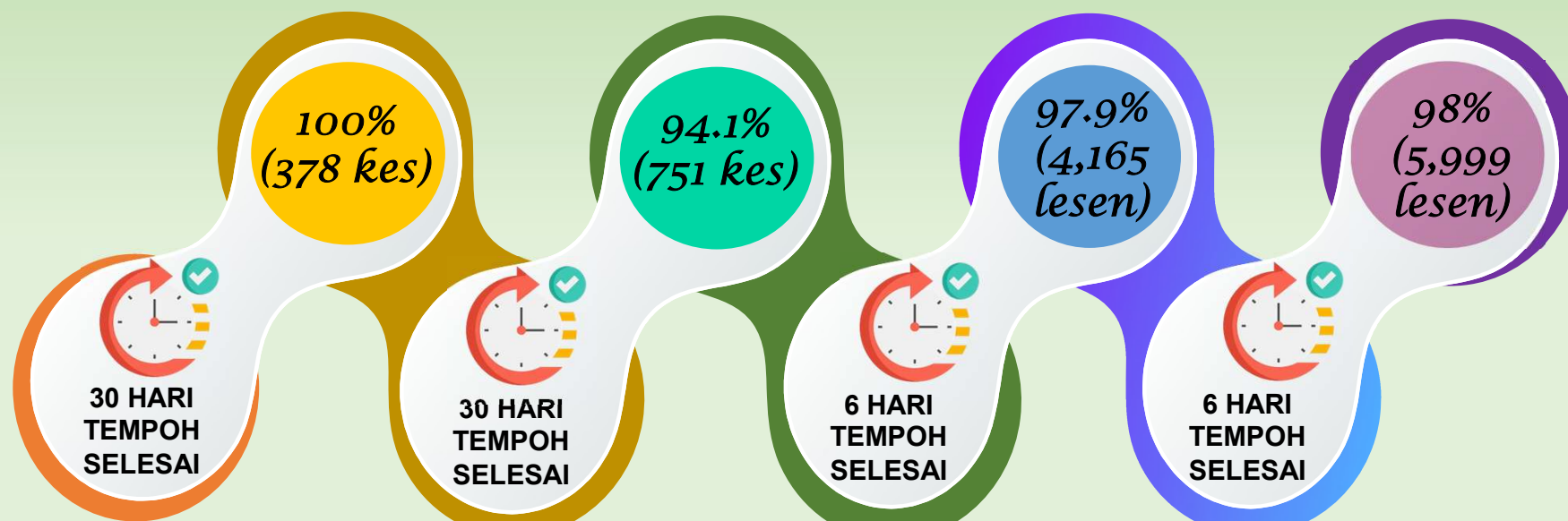




Jabatan Tenaga Kerja Sarawak
(Kementerian Sumber Manusia)

**LAPORAN PENCAPAIAN JABATAN :
PIAGAM PELANGGAN (JANUARI - JULAI 2025)**

**DEPARTMENT'S ACHIEVEMENT REPORT :
CLIENT'S CHARTER (JANUARY - JULY 2025)**



PIAGAM PELANGGAN
BAGI PENGENDALIAN
ADUAN BURUH

*CLIENT'S CHARTER FOR
HANDLING LABOUR
COMPLAINT*

PIAGAM PELANGGAN BAGI
PENGENDALIAN TUNTUTAN
KES BURUH (MAHKAMAH
BURUH)

*CLIENT'S CHARTER FOR
HANDLING LABOUR CLAIM
(LABOUR COURT)*

PIAGAM PELANGGAN BAGI
PENGELUARAN LESEN
PENGGAJIAN PEKERJA BUKAN
PEMASTAUTIN

*CLIENT'S CHARTER FOR ISSUANCE
OF LABOUR LICENCE TO HIRE
NON-RESIDENCE EMPLOYEE*

PIAGAM PELANGGAN BAGI
PEMBAHARUAN LESEN
PENGGAJIAN PEKERJA BUKAN
PEMASTAUTIN

*CLIENT'S CHARTER FOR RENEWAL
OF LABOUR LICENCE TO HIRE NON-
RESIDENCE EMPLOYEE*