



Jabatan Tenaga Kerja Sarawak
(Kementerian Sumber Manusia)

PIAGAM PELANGGAN BAGI PENGENDALIAN ADUAN
BURUH

*CLIENT'S CHARTER FOR HANDLING LABOUR
COMPLAINT*

100%



JUMLAH
KES:
25



30 HARI
TEMPOH
SELESAI

PIAGAM PELANGGAN BAGI PENGENDALIAN
TUNTUTAN KES BURUH (MAHKAMAH BURUH)

*CLIENT'S CHARTER FOR HANDLING LABOUR
CLAIM (LABOUR COURT)*

99%



JUMLAH
KES:
106



90 HARI
TEMPOH
SELESAI

PIAGAM PELANGGAN BAGI PENGELUARAN LESEN
PENGGAJIAN

PEKERJA BUKAN PEMASTAUTIN

*CLIENT'S CHARTER FOR ISSUANCE OF LABOUR
LICENCE TO HIRE NON-RESIDENCE EMPLOYEE*

92%



JUMLAH
LESEN :
522



6 HARI
TEMPOH
SELESAI

PIAGAM PELANGGAN BAGI PEMBAHARUAN LESEN
PENGGAJIAN

PEKERJA BUKAN PEMASTAUTIN

*CLIENT'S CHARTER FOR RENEWAL OF LABOUR
LICENCE TO HIRE NON-RESIDENCE EMPLOYEE*

90%



JUMLAH
LESEN :
745



6 HARI
TEMPOH
SELESAI

LAPORAN PENCAPAIAN

JABATAN :

PIAGAM PELANGGAN

(JANUARI 2025)

DEPARTMENT'S

ACHIEVEMENT REPORT :

CLIENT'S CHARTER

(JANUARY 2025)



Jabatan Tenaga Kerja Sarawak
(Kementerian Sumber Manusia)

PIAGAM PELANGGAN BAGI PENGENDALIAN
ADUAN BURUH
*CLIENT'S CHARTER FOR HANDLING LABOUR
COMPLAINT*



PIAGAM PELANGGAN BAGI PENGENDALIAN TUNTUTAN
KES BURUH (MAHKAMAH BURUH)
*CLIENT'S CHARTER FOR HANDLING LABOUR CLAIM
(LABOUR COURT)*



PIAGAM PELANGGAN BAGI PENGELUARAN LESEN
PENGGAJIAN PEKERJA BUKAN PEMASTAUTIN
*CLIENT'S CHARTER FOR ISSUANCE OF LABOUR
LICENCE TO HIRE NON-RESIDENCE EMPLOYEE*



PIAGAM PELANGGAN BAGI PEMBAHARUAN LESEN
PENGGAJIAN PEKERJA BUKAN PEMASTAUTIN
*CLIENT'S CHARTER FOR RENEWAL OF LABOUR LICENCE
TO HIRE NON-RESIDENCE EMPLOYEE*



LAPORAN PENCAPAIAN JABATAN :
PIAGAM PELANGGAN (JANUARI -
FEBRUARI 2025)

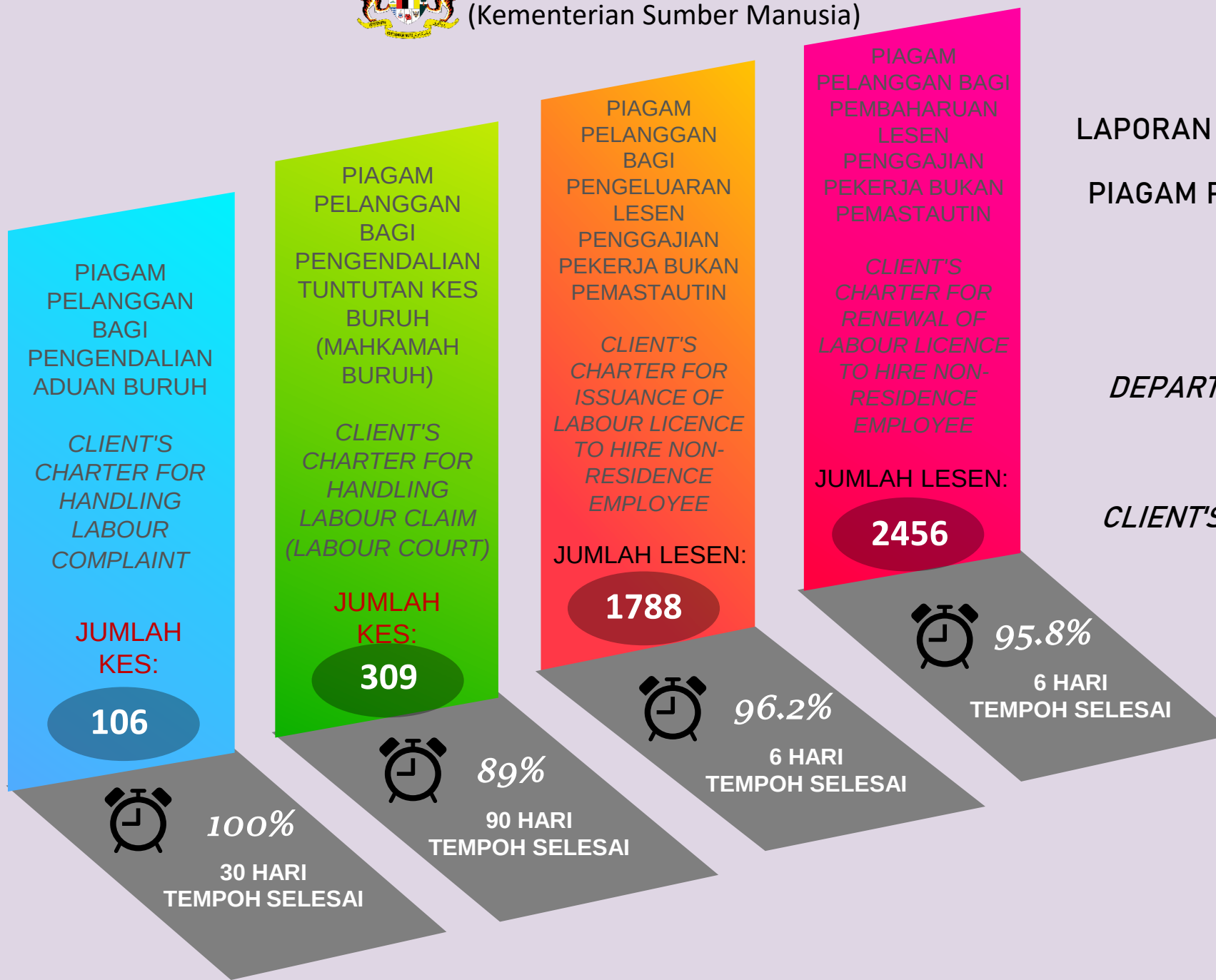
DEPARTMENT'S ACHIEVEMENT

REPORT :

*CLIENT'S CHARTER (JANUARY -
FEBRUARI 2025)*



Jabatan Tenaga Kerja Sarawak
(Kementerian Sumber Manusia)



LAPORAN PENCAPAIAN JABATAN :

PIAGAM PELANGGAN (JANUARI -
MAC 2025)

DEPARTMENT'S ACHIEVEMENT

REPORT :

*CLIENT'S CHARTER (JANUARY -
MAC 2025)*