

JABATAN TENAGA KERJA SARAWAK (KEMENTERIAN SUMBER MANUSIA)



Distribution of market share among the major industry players: IT & C and BN & T was 74% and 26% percent respectively. A further change in the economic situation in the market will be characterized by a more equal distribution of market share major players

Share of market activity



Changes in the activity of the active and passive market is uncertain. Established positive trends in various market segments.

Projected sales of main products in 2013



LAPORAN PENCAPAIAN JABATAN: PIAGAM PELANGGAN (Januari – Jun 2022)

Department's Achievement Report:
Client's Charter (January – June 2022)



PIAGAM PELANGGAN BAGI PENGENDALIAN ADUAN BURUH

Client's Charter For Handling Labour Complaint

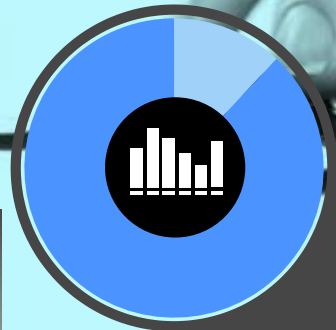


30 hari

Tempoh Penyelesaian

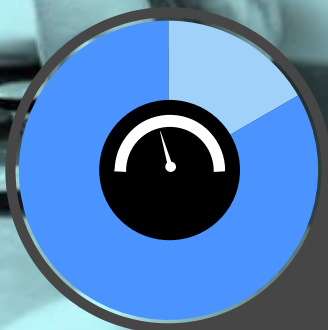
PRESTASI PENCAPAIAN SETAKAT JUN 2022

Performance Achievement as of June 2022



185

JUMLAH
KES ADUAN
Total Cases



98%

SELESAI
Settled



- ▶ Setakat bulan Jun 2022, sebanyak **98% daripada 185 kes** aduan buruh telah berjaya diselesaikan dalam **tempoh 30 hari**.
- ▶ As of June 2022, approximately **98% out of 185 cases of** labour complaints have been successfully settled within **30 days period**.



JABATAN TENAGA KERJA SARAWAK



PIAGAM PELANGGAN BAGI PENGENDALIAN TUNTUTAN KES BURUH (MAHKAMAH BURUH)

Client's Charter For Handling Labour Claim (Labour Court)

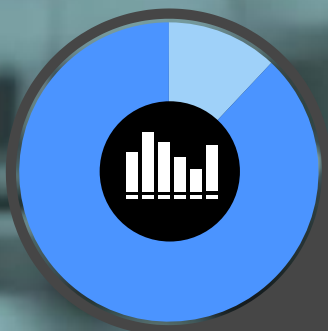


90 hari

Tempoh Penyelesaian

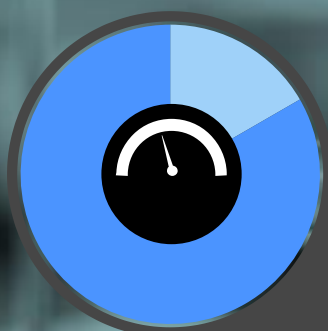
PRESTASI PENCAPAIAN SETAKAT JUN 2022

Performance Achievement as of June 2022



485

JUMLAH
KES TUNTUTAN
Total Cases



92%

SELESAI
Settled



► Setakat bulan Jun 2022, sebanyak **92% daripada 485 kes** tuntutan kes buruh telah berjaya diselesaikan di Mahkamah Buruh dalam **tempoh 90 hari**.

► As of June 2022, **92% out of 485 cases** of Labour Court Claims have been successfully settled within **90 days period**.



JABATAN TENAGA KERJA SARAWAK



PENGELUARAN LESEN PENGGAJIAN PEKERJA BUKAN PEMASTAUTIN

Issuance of Labour License to Hire Non-Resident Worker

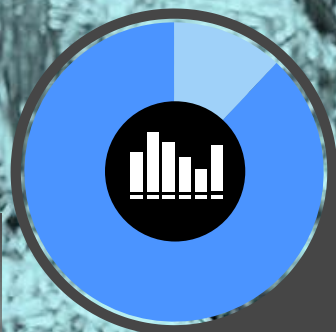


7 hari

Lesen Dikeluarkan

PRESTASI PENCAPAIAN SETAKAT JUN 2022

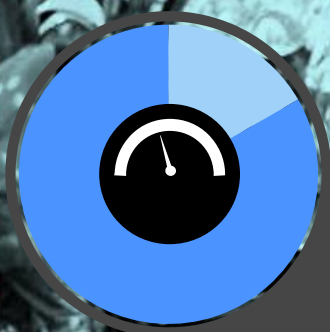
Performance Achievement as of June 2022



1,766

JUMLAH
LESEN

Total License



92%

SELESAI
Settled



▶ Setakat Jun 2022, sebanyak **92% daripada 1,766 lesen** penggajian pekerja bukan pemastautin telah berjaya diluluskan dan dikeluarkan dalam tempoh 7 hari.

▶ As of June 2022, **92% out of 1,766 license** to hire non-resident worker have been successfully issued within **7 days period**.



JABATAN TENAGA KERJA SARAWAK



PIAGAM PELANGGAN BAGI PEMBAHARUAN LESEN PENGGAJIAN PEKERJA BUKAN PEMASTAUTIN

Client's Charter For Renewal of Labour License to Hire Non-Resident Worker

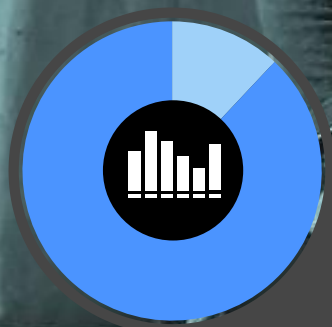


10 hari

Lesen Diperbaharui

PRESTASI PENCAPAIAN SETAKAT JUN 2022

Performance Achievement as of June 2022



2,937

JUMLAH
LESEN

Total License



92%

SELESAI
Settled



► Setakat Jun 2022, sebanyak **92% daripada 2,937 lesen** penggajian pekerja bukan pemastautin telah berjaya diperbaharui dalam **tempoh 10 hari**.

► As of June 2022, **92% out of 2,937 license** to hire non-resident worker have been successfully renewed within **10 days period**.



JABATAN TENAGA KERJA SARAWAK

Penerbitan:



BAHAGIAN PENYELIDIKAN & MAKLUMAT
JABATAN TENAGA KERJA SARAWAK

#Stay@Home #StaySafe #Pray4Sarawak