

**Laporan Prestasi Aduan Buruh**

***Labour Complaint Achievement Report***

<b>Jumlah Kes Selesai <i>Total Case Settled</i></b>	<b>Selesai Dalam 30 Hari <i>Settled Within 30 Days</i></b>	<b>Peratus Pencapaian <i>Achievement Percentage</i></b>
101	98	97.0%

**Laporan Prestasi Kes Buruh**

***Labour Case Achievement Report***

<b>Jumlah Kes Selesai <i>Total Case Settled</i></b>	<b>Selesai Dalam 90 Hari <i>Settled Within 90 Days</i></b>	<b>Peratus Pencapaian <i>Achievement Percentage</i></b>
308	297	96.4%

**Laporan Prestasi Kelulusan Permit Perburuhan**

***Labour Permits Approval Achievement Report***

<b>Jumlah Keputusan <i>Total Decision</i></b>	<b>Keputusan Dalam 28 Hari <i>Decision Within 28 Days</i></b>	<b>Peratus Pencapaian <i>Achievement Percentage</i></b>
67	62	92.5%

**Laporan Prestasi Pengeluaran Lesen Penggajian Pekerja Bukan Pemastautin  
*Licence to Employ Non-Resident Employee Achievement Report***

**a. Pengeluaran Lesen Baru dan Gantian  
*New & Replacement License Issued***

<b>Jumlah Keputusan <i>Total Decision</i></b>	<b>Keputusan Dalam 7 Hari <i>Decision Within 7 Days</i></b>	<b>Peratus Pencapaian <i>Achievement Percentage</i></b>
1141	1097	96.1%

**b. Pengeluaran Lesen Pembaharuan  
*Renewal Licence Issued***

<b>Jumlah Keputusan <i>Total Decision</i></b>	<b>Keputusan Dalam 10 Hari <i>Decision Within 10 Days</i></b>	<b>Peratus Pencapaian <i>Achievement Percentage</i></b>
1967	1950	99.1%

**Tuntutan Pampasan Pekerja di bawah Akta Pampasan Pekerja 1952**  
***Workmen's Compensation under Workmen's Compensation Act 1952***

**a. Kes Bukan Maut (Hilang Upaya Sementara / Kekal / Sebahagian Anggota)**  
***Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)***

<b>Jumlah Kes Selesai</b> <b><i>Total Case Settled</i></b>	<b>Selesai Dalam 14 Hari</b> <b>(Dokumen lengkap)</b> <b><i>Settled Within 14 Days</i></b> <b><i>(Completed Documents)</i></b>	<b>Peratus Pencapaian</b> <b><i>Achievement Percentage</i></b>
<b>80</b>	<b>66</b>	<b>82.5%</b>

**b. Kes Maut**  
***Fatal Cases***

<b>Jumlah Kes Selesai</b> <b><i>Total Case Settled</i></b>	<b>Selesai Dalam 14 Hari</b> <b>(Dokumen lengkap)</b> <b><i>Settled Within 14 Days</i></b> <b><i>(Completed Documents)</i></b>	<b>Peratus Pencapaian</b> <b><i>Achievement Percentage</i></b>
<b>13</b>	<b>13</b>	<b>100.0%</b>