

Laporan Prestasi Aduan Buruh

Labour Complaint Achievement Report

| Jumlah Kes Selesai <i>Total Case Settled</i> | Selesai Dalam 30 Hari <i>Settled Within 30 Days</i> | Peratus Pencapaian <i>Achievement Percentage</i> |
|--|---|--|
| 401 | 376 | 93.8% |

Laporan Prestasi Kes Buruh

Labour Case Achievement Report

| Jumlah Kes Selesai <i>Total Case Settled</i> | Selesai Dalam 90 Hari <i>Settled Within 90 Days</i> | Peratus Pencapaian <i>Achievement Percentage</i> |
|--|---|--|
| 1364 | 1109 | 81.3% |

Laporan Prestasi Kelulusan Permit Perburuhan

Labour Permits Approval Achievement Report

| Jumlah Keputusan <i>Total Decision</i> | Keputusan Dalam 28 Hari <i>Decision Within 28 Days</i> | Peratus Pencapaian <i>Achievement Percentage</i> |
|--|--|--|
| 237 | 217 | 91.6% |

Laporan Prestasi Pengeluaran Lesen Penggajian Pekerja Bukan Pemastautin
Licence to Employ Non-Resident Employee Achievement Report

a. Pengeluaran Lesen Baru dan Gantian
New & Replacement License Issued

| Jumlah Keputusan <i>Total Decision</i> | Keputusan Dalam 7 Hari <i>Decision Within 7 Days</i> | Peratus Pencapaian <i>Achievement Percentage</i> |
|--|--|--|
| 2193 | 2107 | 96.1% |

b. Pengeluaran Lesen Pembaharuan
Renewal Licence Issued

| Jumlah Keputusan <i>Total Decision</i> | Keputusan Dalam 10 Hari <i>Decision Within 10 Days</i> | Peratus Pencapaian <i>Achievement Percentage</i> |
|--|--|--|
| 7471 | 7382 | 98.8% |

Tuntutan Pampasan Pekerja di bawah Akta Pampasan Pekerja 1952
Workmen's Compensation under Workmen's Compensation Act 1952

a. Kes Bukan Maut (Hilang Upaya Sementara / Kekal / Sebahagian Anggota)
Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)

| Jumlah Kes Selesai <i>Total Case Settled</i> | Selesai Dalam 14 Hari (Dokumen lengkap) <i>Settled Within 14 Days</i> <i>(Completed Documents)</i> | Peratus Pencapaian <i>Achievement Percentage</i> |
|---|---|---|
| 275 | 270 | 98.2% |

b. Kes Maut
Fatal Cases

| Jumlah Kes Selesai <i>Total Case Settled</i> | Selesai Dalam 14 Hari (Dokumen lengkap) <i>Settled Within 14 Days</i> <i>(Completed Documents)</i> | Peratus Pencapaian <i>Achievement Percentage</i> |
|---|---|---|
| 49 | 47 | 95.9% |