

**Laporan Prestasi Aduan Buruh**

***Labour Complaint Achievement Report***

<b>Jumlah Kes Selesai</b> <i>Total Case Settled</i>	<b>Selesai Dalam 30 Hari</b> <i>Settled Within 30 Days</i>	<b>Peratus Pencapaian</b> <i>Achievement Percentage</i>
253	246	97.2%

**Laporan Prestasi Kes Buruh**

***Labour Case Achievement Report***

<b>Jumlah Kes Selesai</b> <i>Total Case Settled</i>	<b>Selesai Dalam 90 Hari</b> <i>Settled Within 90 Days</i>	<b>Peratus Pencapaian</b> <i>Achievement Percentage</i>
633	618	97.6%

**Laporan Prestasi Kelulusan Permit Perburuhan**

***Labour Permits Approval Achievement Report***

<b>Jumlah Keputusan</b> <i>Total Decision</i>	<b>Keputusan Dalam 28 Hari</b> <i>Decision Within 28 Days</i>	<b>Peratus Pencapaian</b> <i>Achievement Percentage</i>
142	77	54.2%

**Laporan Prestasi Pengeluaran Lesen Penggajian Pekerja Bukan Pemastautin**  
***Licence to Employ Non-Resident Employee Achievement Report***

**a. Pengeluaran Lesen Baru dan Gantian**  
***New & Replacement License Issued***

<b>Jumlah Keputusan</b> <i>Total Decision</i>	<b>Keputusan Dalam 7 Hari</b> <i>Decision Within 7 Days</i>	<b>Peratus Pencapaian</b> <i>Achievement Percentage</i>
2881	2846	98.8%

**b. Pengeluaran Lesen Pembaharuan**  
***Renewal Licence Issued***

<b>Jumlah Keputusan</b> <i>Total Decision</i>	<b>Keputusan Dalam 10 Hari</b> <i>Decision Within 10 Days</i>	<b>Peratus Pencapaian</b> <i>Achievement Percentage</i>
4118	4014	97.5%

**Tuntutan Pampasan Pekerja di bawah Akta Pampasan Pekerja 1952**  
***Workmen's Compensation under Workmen's Compensation Act 1952***

**a. Kes Bukan Maut (Hilang Upaya Sementara / Kekal / Sebahagian Anggota)**  
***Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)***

<b>Jumlah Kes Selesai</b> <b><i>Total Case Settled</i></b>	<b>Selesai Dalam 14 Hari</b> <b>(Dokumen lengkap)</b> <b><i>Settled Within 14 Days</i></b> <b><i>(Completed Documents)</i></b>	<b>Peratus Pencapaian</b> <b><i>Achievement Percentage</i></b>
122	121	99.2%

**b. Kes Maut**  
***Fatal Cases***

<b>Jumlah Kes Selesai</b> <b><i>Total Case Settled</i></b>	<b>Selesai Dalam 14 Hari</b> <b>(Dokumen lengkap)</b> <b><i>Settled Within 14 Days</i></b> <b><i>(Completed Documents)</i></b>	<b>Peratus Pencapaian</b> <b><i>Achievement Percentage</i></b>
20	20	100.0%