Labour Complaint Achievement Report

Total Case Settled	Settled Within 1 Month	Achievement Percentage	Note
107	97	90.7%	-

Labour Case Achievement Report

Total Case Settled	Settled Within 3 Months	Achievement Percentage	Note
565	548	97.0%	-

Labour Permits Approval Achievement Report

Total Decision	Decision Within 3 Weeks	Achievement Percentage	Note
45	19	42.2%	-

Licence to Employ Non-Resident Employee Achievement Report

a. New & Replacement License Issued

Total Decision	Decision Within 2 Weeks	Achievement Percentage	Note
3159	3138	99.3%	-

b. Renewal Licence Issued

Total Decision	Decision Within 2 Weeks	Achievement Percentage	Note
3677	3610	98.2%	-

Workmen's Compensation Under Workmen's Compensation Act 1952

a. Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)

Total Case Settled	Total Case Settled Within 2 Weeks Upon Receiving Completed Documents	Achievement Percentage	Note
205	201	98.0%	-

b. Fatal Cases

Total Case Settled	Total Case Settled Within 2 Weeks Upon Receiving Completed Documents	Achievement Percentage	Note
21	20	95.2%	-