

Labour Complaint Achievement Report

Total Case Settled	Settled Within 1 Month	Achievement Percentage	Note
53	49	92.5%	-

Labour Case Achievement Report

Total Case Settled	Settled Within 3 Months	Achievement Percentage	Note
281	274	97.5%	-

Labour Permits Approval Achievement Report

Total Decision	Decision Within 3 Weeks	Achievement Percentage	Note
19	8	42.1%	-

Licence to Employ Non-Resident Employee Achievement Report

a. New & Replacement License Issued

Total Decision	Decision Within 2 Weeks	Achievement Percentage	Note
1458	1449	99.4%	-

b. Renewal Licence Issued

Total Decision	Decision Within 2 Weeks	Achievement Percentage	Note
1965	1907	97.0%	-

Workmen's Compensation Under Workmen's Compensation Act 1952
a. Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)

Total Case Settled	Total Case Settled Within 2 Weeks Upon Receiving Completed Documents	Achievement Percentage	Note
84	82	97.6%	-

b. Fatal Cases

Total Case Settled	Total Case Settled Within 2 Weeks Upon Receiving Completed Documents	Achievement Percentage	Note
7	7	100%	-