

**Labour Complaint Achievement Report**

<b>Total Case Settled</b>	<b>Settled Within 1 Month</b>	<b>Achievement Percentage</b>	<b>Note</b>
<b>37</b>	34	91.9%	-

**Labour Case Achievement Report**

<b>Total Case Settled</b>	<b>Settled Within 3 Months</b>	<b>Achievement Percentage</b>	<b>Note</b>
<b>173</b>	169	97.7%	-

**Labour Permits Approval Achievement Report**

<b>Total Decision</b>	<b>Decision Within 3 Weeks</b>	<b>Achievement Percentage</b>	<b>Note</b>
<b>15</b>	5	33.0%	-

**Licence to Employ Non-Resident Employee Achievement Report****a. New & Replacement License Issued**

<b>Total Decision</b>	<b>Decision Within 2 Weeks</b>	<b>Achievement Percentage</b>	<b>Note</b>
<b>907</b>	904	99.7%	-

**b. Renewal Licence Issued**

<b>Total Decision</b>	<b>Decision Within 2 Weeks</b>	<b>Achievement Percentage</b>	<b>Note</b>
<b>1225</b>	1225	100%	-

**Workmen's Compensation Under Workmen's Compensation Act 1952**
**a. Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)**

<b>Total Case Settled</b>	<b>Total Case Settled Within 2 Weeks Upon Receiving Completed Documents</b>	<b>Achievement Percentage</b>	<b>Note</b>
<b>67</b>	65	97.0%	-

**b. Fatal Cases**

<b>Total Case Settled</b>	<b>Total Case Settled Within 2 Weeks Upon Receiving Completed Documents</b>	<b>Achievement Percentage</b>	<b>Note</b>
<b>4</b>	4	100%	-