

Labour Complaint Achievement Report

Total Case Settled	Settled Within 1 Month	Achievement Percentage	Note
184	175	95.1%	-

Labour Case Achievement Report

Total Case Settled	Settled Within 3 Months	Achievement Percentage	Note
787	774	98.3%	-

Labour Permits Approval Achievement Report

Total Decision	Decision Within 3 Weeks	Achievement Percentage	Note
134	96	71.6%	-

Licence to Employ Non-Resident Employee Achievement Report**a. New & Replacement License Issued**

Total Decision	Decision Within 2 Weeks	Achievement Percentage	Note
4673	4569	97.8%	-

b. Renewal Licence Issued

Total Decision	Decision Within 2 Weeks	Achievement Percentage	Note
3596	3503	97.4%	-

Workmen's Compensation Under Workmen's Compensation Act 1952
a. Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)

Total Case Settled	Total Case Settled Within 2 Weeks Upon Receiving Completed Documents	Achievement Percentage	Note
389	371	95.4%	-

b. Fatal Cases

Total Case Settled	Total Case Settled Within 2 Weeks Upon Receiving Completed Documents	Achievement Percentage	Note
35	35	100%	-