

Labour Complaint Achievement Report

Total Case Settled	Settled Within 30 Days	Achievement Percentage	Note
308	289	93.8%	-

Labour Case Achievement Report

Total Case Settled	Settled Within 90 Days	Achievement Percentage	Note
1089	1045	96.0%	-

Labour Permits Approval Achievement Report

Total Decision	Decision Within 28 Days	Achievement Percentage	Note
210	86	41.0%	-

Licence to Employ Non-Resident Employee Achievement Report**a. New & Replacement License Issued**

Total Decision	Decision Within 14 Days	Achievement Percentage	Note
6257	6201	99.1%	-

b. Renewal Licence Issued

Total Decision	Decision Within 14 Days	Achievement Percentage	Note
7153	7006	97.9%	-

Workmen's Compensation Under Workmen's Compensation Act 1952

a. Non-Fatal Cases (Temporary Disablement / Permanent Total / Partial Disablement)

Total Case Settled	Total Case Settled Within 14 Days Upon Receiving Completed Documents	Achievement Percentage	Note
264	262	99.2%	-

b. Fatal Cases

Total Case Settled	Total Case Settled Within 14 Days Upon Receiving Completed Documents	Achievement Percentage	Note
75	74	98.7%	-